



Click & Collect Local Delivery

As of 24/3/2020 we are offering a click and collect or delivery service to maintain social distancing. This will mean that we are still able to serve our daily village stop. On the day where we are usually in your area, you can order using our new ordering service, pay online and you can come and collect it or we will deliver it to your doorstep.

Delivery will be available within 2 miles of our daily village stop on:

- Tuesdays - Chieveley
- Wednesdays - Cold Ash
- Thursdays - Aldermaston
- Fridays - Hermitage
- Saturdays - Compton and Lambourn
- Sundays - Hermitage



OFF THE SCALE
FISH & CHIPS

COVID-19 CUSTOMER POLICY

With recent events, it is now our obligation to enforce government instructions for "social distancing" so we are setting out new ways of ordering your food.

From now on, we ask you to:

- Where possible, pre-order via telephone or online. We are trialling a click and collect or delivery service to make ordering safer and easier.

Alternatively, if you are ordering in person:

- Order your food then return to your car, WE will then bring the food to you.
- If on foot, order your food then wait outside away from the van.
- Keep a 2 metre distance from those around you
- Where possible, use a card for payment
- Please do not bring your own bags, we will provide all bags

We want to be able to cater for all at this trying time, including those vulnerable or self-isolating. If you are ordering for yourself, consider whether you can also help out a neighbour, friend or family member through collection and delivery.

If you are unsure of any of these policies or have any queries, do not hesitate to contact us through our Facebook page.

We also ask that you be patient and fair to our staff at this difficult time.



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